

**Cavendish Square** one of many Infrastructural companies protecting their assets and customers with Yebotech

### **Safety and Security...**

“Everyone was carrying around bunches of keys - such security was not acceptable when part of a critical Infrastructure”

Infrastructural and Security Management at Cavendish Square has responsibility for everything from padlocks on perimeter entrances through to risk assessments and management; including daily security contact. “We knew we had to do something about key management - it is a daily issue and a rather complex problem – Yebotech has enabled us to address these issues immediately and with great effect”.

The Yebotech systems give full audit capability of all keys across the entire organisation.

Cavendish Square is an award-winning shopping destination in the Southern Suburbs of Cape Town, South Africa boasting more than 200 stores that offer exclusive local and international fashion, cinemas and a selection of premium restaurants and coffee shops.

Cavendish Square is often described as “the perfect excuse to go shopping”.



Cavendish Square is one of many jewels in the Old Mutual Property Portfolio which was formed in 1964 and is today a leading property management company in Southern Africa.

Its current portfolio of approximately R19.5 billion of assets under management consists of around 100 buildings with 1.1 million square metres of gross lettable area and accommodating over 2000 tenants.



Old Mutual Property is part of the multi – boutique asset management business, Old Mutual Investment Group. Old Mutual Property specialises in the full lifecycle of a property to create value and returns through fund management, property development and property management.

Cavendish Management says ... “it is imperative that we do whatever we need to do, to ensure our assets are secure”. This has been achieved by Yebotech retrofitable locks and keys controlled at a networked central management point, providing full accountability for all key transactions.

Key Management is now controlled from within Cavendish Square center management and security hubs, so lost or replacement keys and authorisation adjustments are hassle free, staff don't have to travel to get appropriate or replacement keys for access to assets or ensure customers safety. Every key user is now accountable, responsible and can easily be traced!

“Yebotech – has caused a culture change in the organisation”

People were used to putting their hand in their pocket and taking out any key – Yebotech has made the whole process of access more controlled – people are now accountable for their actions.

### **Why choose Yebotech?**

Cavendish Square Management explain: - “we first met with Yebotech in mid-2015 ... and quickly realised that our existing systems couldn't offer us the same degree of control and transactional information as Yebotech ... so in November 2015, after careful evaluation of other systems available and a very successful tender process”. Having rapidly proved to be potentially very successful, Management Level approval was gained to complete a full installation across the entire shopping and infrastructural area.

### **How quickly did the systems get installed?**

It is quite amazing how quickly the whole project was implemented explains Cavendish Square Management. “The order was raised in January. January and February were spent doing pre-install inspections. Installation started at the end of February and the entire physical installation was completed in just 2 weeks!”

Cavendish Square Management praises the work of everyone at Yebotech, from the original sales presentation through to the engineers, installation team and customer account manager who project managed the complete installation process. “Yebotech staff are very professional”. It was great team work, well planned and very well co-ordinated”.

### **Who manages the system and how easy is it to use?**

Everyday use of the system is very easy as Yebotech has been integrated to work with the organisations existing access control system. Whilst staff are typically deployed and have access to specific areas; in an emergency or during out of hours work, staff need to be able to gain access to all areas. Systems are controlled centrally by trained staff. Typically they are responsible for adding or removing users and running management reports. Cavendish Square Management explain “Our initial on-site training was excellent, with all the basics and much more covered. If we need to reconfigure or change settings, which we will occasionally, there is an excellent on-line help facility or 24 hour Yebotech support telephone help line”.

### **About Yebotech...**

Yebotech is used extensively in the South Africa and around the world. New systems continue to be developed as new technologies arise. Yebotech is used in many different market sectors, among them supply chain management; retail management; property management, hospitality management; mining; airports, healthcare services and transport systems.

### **Find out more about Yebotech solutions ...**

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